

# Vision – Our policy

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HONTER Company s.r.o. develops, manufactures and markets polyurethane components and products based on technical specifications. Our primary goal is to ensure our products have a consistently high quality to meet customer requirements and expectations at all times.

We understand that delivering a consistently high quality, level and safety of our services requires a policy covering all activities of our company and all our employees.

The company's system encompasses all of its operations, internal and external aspects, and stakeholders. Our company operates on a global scale, with its core customer base spread across various industries, in particular the construction sector.

## **1. Quality**

Quality is our number one priority. We guarantee quality through appropriate certificates and strong engagement of all our employees. We understand that the company's future depends on the quality of all of its processes.

## **2. Respect for the customer**

We deliver our products to the required quality standards and agreed deadlines. Since we maintain very close relations with all our customers, we can respond flexibly to all of their requirements, needs and expectations.

## **3. Cost control, efficiency and supplier relations**

We treat our suppliers as partners and cooperate with them accordingly. We adopt measures to reduce costs and eliminate wastefulness in all of its forms.

## **4. Employees**

We value creative and professionally skilled employees who are willing to further their education in their field. We strive to maintain their motivation to work productively and to high quality standards to ensure the satisfaction of our customers continues to grow. We support the continuous development of our key members of staff, with regard to both their professional competence and management, communication and teamwork skills. The company has issued its Code of Ethics as a standalone document.

## **5. Information security**

Our company has an ISO 9001 quality management system in place to, among other things, ensure business continuity, minimise risks by preventing the occurrence of security incidents and mitigating their impact on the company, its customers and third-party stakeholders, and to protect the company's information assets from all internal, external, targeted and accidental security incidents.

## **6. Environmental protection**

We are committed to complying with the environmental legislation in force, raising awareness of environmental issues through education and getting our communities involved in environmental protection.

We are looking for ways to reduce energy consumption and raw material use, and implementing cost-effective and efficient waste recovery measures. We are committed to preventing environmental emergencies and, should they happen, to addressing them in ways that mitigate their negative environmental impact. We are committed to encouraging our suppliers and other stakeholders to behave in an environmentally friendly manner, and to improving our systems in order to minimise the negative environmental impact of our operations. We undertake to focus on preventing any environmental damage.

## **7. Occupational health and safety**

We are committed to ensuring a safe and healthy working environment by eliminating hazards and mitigating health and safety risks at work. We accept overall responsibility and all obligations relating to the prevention of accidents and damage to health. We ensure that occupational health and safety system requirements are embedded into all of the company's processes. We provide the resources necessary for this, and require and encourage all employees to help make the entire system effective.

The company's management is committed to continuously improving the effectiveness of the information security management system and to promoting a sense of ownership for this effectiveness. The company's management is aware of potential risks and mitigates them through planned measures and internal and external aspects, all within the context of the organisation. Integrity is ensured when changes within the company are planned and carried out. Our company always acts in accordance with the applicable law and the customer's needs. The company's annual targets are based on this policy and the company's management is committed to satisfying all of the applied requirements. This policy is reviewed annually as part of the Review Report.

The company's policy is issued as a standalone document and brought to the attention of all stakeholders. The policy is published on the company's website.

The ISO-compliant management system has been implemented in cooperation with a consulting firm ([info@m-vision.cz](mailto:info@m-vision.cz), tel. 733397087).